

# October Is Cybersecurity Awareness Month

Establishing A Vibrant Culture Of Cyber Awareness



**Jessica Blushi**  
Keenan &  
Associates



**Tim Femister**  
Firestorm Global

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October 3<sup>rd</sup>, 2024

# Firestorm Global At A Glance

**Public Sector  
Specialized**

**Mission-Driven  
Consultancy**

**Deep Cybersecurity  
Expertise**

**Business Risk  
Oriented**

**Data Driven  
Approach**



**Tim Femister**  
**Principal**

## Experience

- Principal, Firestorm Global LLC
- CEO, NetXperts | #18 Fastest Growing in US
- VP, C1 | Led \$900M business unit
- Sr Dir, C1 | Led Cyber business unit

## Highlights

- Forbes | [Rising Threat of Cyberattacks on K-12](#)
- Forbes | [Encryption Happens Last](#)
- NBC | [How To Prevent + Detect a Cyberattack](#)
- Cisco | [Are You SASE?](#)

# Public Education Is *The* Target

## EDUCATION

**One reason school cyberattacks are on the rise? Schools are easy targets for hackers**

MARCH 11, 2024 · 12:00 PM ET

HEARD ON [ALL THINGS CONSIDERED](#)

By [Kavitha Cardoza](#)

## PRIVACY & SECURITY

**Schools Are a Top Target of Ransomware Attacks, and It's Getting Worse**



By [Lauraine Langreo](#) — August 17, 2023 3 min read

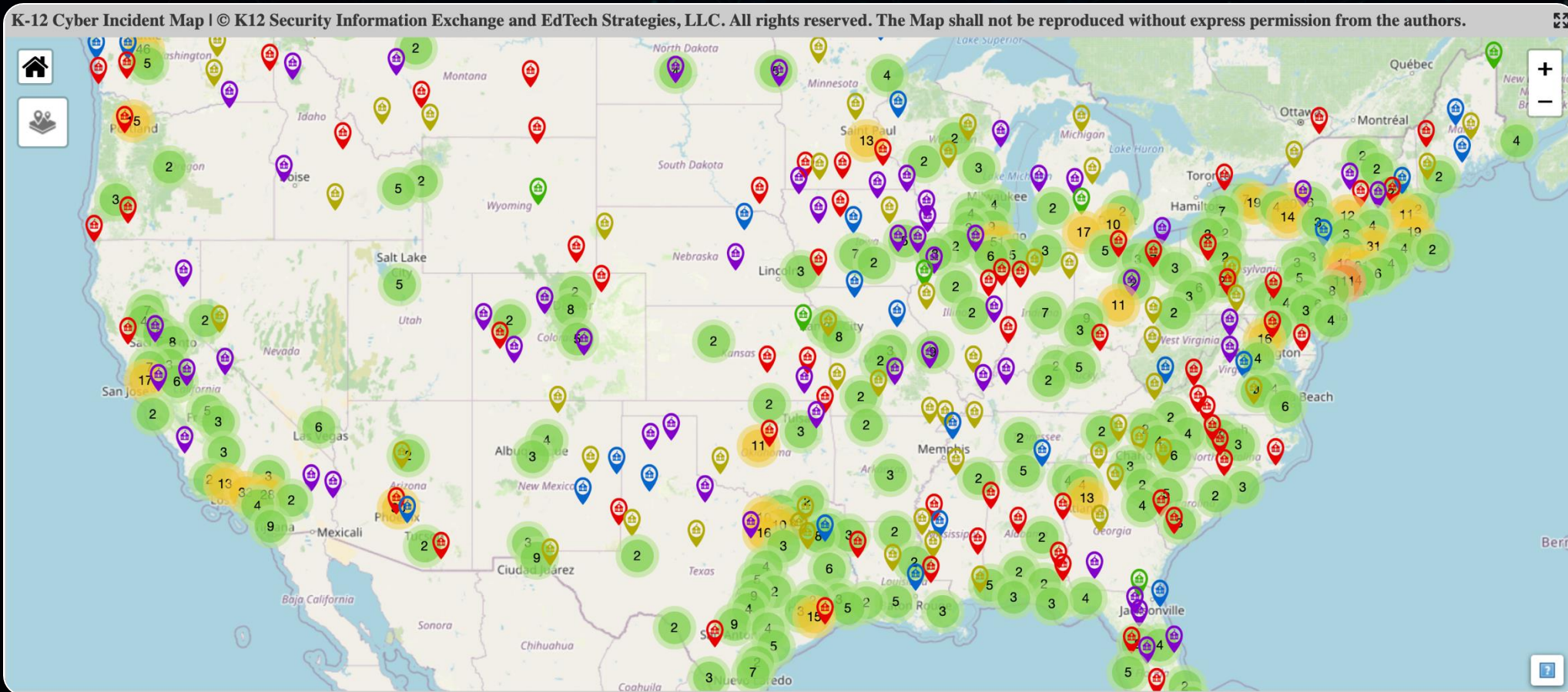
## NEWS | SCHOOL (IN)SECURITY | THE BIG PICTURE

**Schools Are Now the Leading Target for Cyber Gangs as Ransom Payments Encourage Attacks**

**The Education Sector Reports the Highest Rate Of Ransomware Attacks: Survey**



# Public Education Is *The* Target



# Public Education Is *The* Target

[Schools](#)

## Hackers Steal \$6M Meant For School Bus Contract

"It is unbelievably unethical that someone would steal this amount of money from taxpayers, from children," Mayor Justin Elicker said.



New Haven Independent, News Partner

Posted Thu, Aug 10, 2023 at 4:48 pm ET

- Malware not required for multi-million-dollar cyber attack
- Targeted social engineering campaign convinces district employee to change banking information



# Public Education Is *The* Target

## Hackers email stolen student data to parents of Nevada school district

By **Lawrence Abrams**



October 28, 2023



02:11 PM



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- Threat actors are seeking to maximize extortion potential – however possible
- Certain cybercriminal syndicates are extorting parents applying added pressure to Districts

**WE'RE ONLY HUMAN**

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**Human Error Contributed To 68% Of Data Breaches Last Year**

# Cyber Awareness Training Methods

1

**Live In-Person Trainings**

2

**Recorded Videos (Annual,  
On-Boarding)**

3

**Phishing Simulations**

4

**Bite-Sized Communication**

5

**Webinars**

6

**Emerging Topics**

7

**Digital Games and Quizzes**

8

**Posters, Wallpapers and  
Digital Collateral**



# Curating A Cyber Education Program

## 1 District Administration

District Administration	
<b>Awareness Priority</b>	<b>High</b>
<b>Risk Potential</b>	<ul style="list-style-type: none"><li>• District administrators are prime targets for cyber criminals</li><li>• Access to financial information, student records and more</li><li>• Voice of authority with ability to enact change</li></ul>
<b>Communication Frequency</b>	<ul style="list-style-type: none"><li>• Quarterly</li><li>• Ongoing “Drip”</li></ul>
<b>Training Methods</b>	<ul style="list-style-type: none"><li>• Live In-Person</li><li>• Bite-Sized</li><li>• Emerging Topics</li><li>• Phishing Simulations</li></ul>
<b>Key Points</b>	<ul style="list-style-type: none"><li>• Mandatory reliance on strong fundamentals</li><li>• Must validate prior to making changes</li><li>• Hands-on support from technical team for 2nd set of eyes</li><li>• Reinforce education around finance-related changes</li></ul>

# Curating A Cyber Education Program

1

**District Administration**

2

**District Staff**



District Staff	
Awareness Priority	Elevated
Risk Potential	<ul style="list-style-type: none"><li>• Ideal target to click on phishing links and download malware</li><li>• May be less likely to report phishing attempts</li><li>• May be susceptible to limited social engineering scams</li></ul>
Communication Frequency	<ul style="list-style-type: none"><li>• Annual</li><li>• Ongoing “Drip”</li></ul>
Training Methods	<ul style="list-style-type: none"><li>• Webinar</li><li>• Recorded Videos</li><li>• Bite-Sized</li><li>• Phishing Simulations</li></ul>
Key Points	<ul style="list-style-type: none"><li>• Focus on strong fundamentals</li><li>• Embrace role as a human firewall</li><li>• When in doubt, ask for help</li></ul>

# Curating A Cyber Education Program

- 1 District Administration
- 2 District Staff
- 3 Technical Staff

Technical Staff	
Awareness Priority	High
Risk Potential	<ul style="list-style-type: none"><li>• Technical staff have wide access to tech systems including password and MFA reset</li><li>• IT professionals are <u>not</u> inherently Security professionals</li></ul>
Communication Frequency	<ul style="list-style-type: none"><li>• Quarterly</li><li>• Drip</li><li>• Emerging Topics</li></ul>
Training Methods	<ul style="list-style-type: none"><li>• Live In-Person</li><li>• Webinars</li><li>• Emerging Topics</li></ul>
Key Points	<ul style="list-style-type: none"><li>• Key line of defense to protecting district stakeholders</li><li>• Educate around latest threat methods</li><li>• Develop expertise to support district staff in identifying threats</li></ul>



# Curating A Cyber Education Program

**1** District Administration

**2** District Staff

**3** Technical Staff

**4** Students

Students	
Awareness Priority	Increasing
Risk Potential	<ul style="list-style-type: none"><li>• Students are campus technology users</li><li>• Students face a variety of digital risk and threats while online</li></ul>
Communication Frequency	<ul style="list-style-type: none"><li>• Annual</li><li>• Local Reinforcement</li></ul>
Training Methods	<ul style="list-style-type: none"><li>• Recorded Videos</li><li>• Wallpapers and Posters</li></ul>
Key Points	<ul style="list-style-type: none"><li>• Online threats are similar in nature to "real" in-person risk</li><li>• Navigate the web carefully and maintain good digital hygiene</li><li>• Never share information with strangers</li></ul>

# Curating A Cyber Education Program

- 1 District Administration
- 2 District Staff
- 3 Technical Staff
- 4 Students
- 5 Parents and Community



Parents and Community	
Awareness Priority	Opportunistic
<b>Risk Potential</b>	<ul style="list-style-type: none"><li>As threats evolve, parents and community members should understand how to support online safety</li></ul>
<b>Communication Frequency</b>	<ul style="list-style-type: none"><li>Annual</li></ul>
<b>Training Methods</b>	<ul style="list-style-type: none"><li>Local In-Person</li><li>Webinar</li></ul>
<b>Key Points</b>	<ul style="list-style-type: none"><li>Understand what your children are accessing online</li><li>Establish good parental controls</li><li>Recognize online scams and phishing to keep your household safe</li></ul>

# Rely On Strong Fundamentals To Stay Safe

**Check The Sender Address**

**Don't Click Links Or  
Attachments From  
Unknown Senders**

**Evaluate Tone, Grammar  
And Syntax**

**Place An Outbound Call To  
A Trusted Number**

**Watch And Listen For Out  
Of Place Occurrences**

**Remember: When In Doubt, Ask For A Second Set of Eyes** 🧐

# Reinforce Best Practices

- 1 Report, But Do Not Forward Phishing Messages
- 2 Never Send Money Without Verification (Call Trusted Numbers)
- 3 Use Strong, Unique Passwords (👍 Password Managers)
- 4 Keep Software Updated (Especially Security Updates 🚨)
- 5 Utilize Multifactor Authentication Wherever Possible



# SAFER Cyber Awareness Resources

[ww2.keenan.com/safer-cybersecurity-awareness](http://ww2.keenan.com/safer-cybersecurity-awareness)

- Cyber Awareness resource kit available for download
  - Video
  - Posters
  - Wallpapers
  - Virtual Background
  - Presentation
- SAFER Cyber Program resources



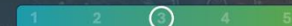
# SAFER Cyber Risk Assessment

- **Complimentary Cybersecurity Assessment**
- Structured risk assessment **aligned to NIST**
- Standard engagement covers 100+ topics
  - **2.5-hour engagement** followed by **1-hour readout**
  - ~40 slide engagement report with clear, concise recommendations
- Initiate engagement at [www.firestormglobal.com/safer](http://www.firestormglobal.com/safer)
- **Questions?** Email [SAFER@firestormglobal.com](mailto:SAFER@firestormglobal.com)

## Engagement Domains Snapshot

The Engagement Domains Snapshot serves to provide an overall rating for the current state maturity of the cybersecurity environment as reviewed through the engagement.

OVERALL MATURITY  
**Proactive**



	CORRECT DOMAINS					LOW MATURITY					HIGH MATURITY				
Strategy	1	2	3	4	5	1	2	3	4	5	1	2	3	4	5
Protect	1	2	3	4	5	1	2	3	4	5	1	2	3	4	5
Detect	1	2	3	4	5	1	2	3	4	5	1	2	3	4	5
Correct	1	2	3	4	5	1	2	3	4	5	1	2	3	4	5
Govern	1	2	3	4	5	1	2	3	4	5	1	2	3	4	5

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Engagement provided by Keenan as a service to its members.

### Protect

### Security Training and Awareness

Priority				
1	2	3	4	5
Current State				
<ul style="list-style-type: none"> <li>Security awareness program has not been implemented</li> <li>Currently not performing awareness trainings, simulated phishing or similar awareness activities</li> </ul>				
Associated Risk				
Lack of security awareness can lead to users accidentally clicking or downloading malicious content resulting in a significant event, such as a widespread ransomware incident				

Maturity				
1	2	3	4	5
Target Maturity				
<ul style="list-style-type: none"> <li>Regularly conducts security awareness training for all users</li> <li>Conducts appropriate phishing simulations for staff</li> <li>Enables users to report phishing attempts</li> <li>Communicates frequently to users about current cybersecurity events for deeper awareness</li> <li>Consider leveraging Human Firewall posters or similar items to support awareness</li> </ul>				
Recommended Remediation				
Implement a recurring cyber awareness program incorporating appropriate training and simulated phishing				
Framework Alignment				
NIST 800-53 AT-2, AT-3				

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# Q&A

**Jessica Blushi**

[jblushi@keenanan.com](mailto:jblushi@keenanan.com)

**Tim Femister**

[tim@firestormglobal.com](mailto:tim@firestormglobal.com)

[www.firestormglobal.com/SAFER](http://www.firestormglobal.com/SAFER)

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**Thank You**

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GLOBAL**

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